

# Drug and Alcohol Services

To help you ensure an unimpaired, productive workforce at all times, HealthForce Drug and Alcohol Services offer an effective, turnkey solution. We provide custom-designed services to meet your company's objectives and satisfy all regulatory requirements.

## Features

- » Program and policy design consultation
- » Supervisor and employee training
- » Random pool management
- » Urine collection and breath alcohol testing
- » Collection and testing network management to provide prompt collection and testing anywhere in the United States
- » Laboratory services management
- » Verification and support from our certified MRO physicians
- » Quality assurance auditing and data collection to prepare for audits and ensure that the program is effective and meeting your needs
- » Regulatory audit support
- » Records management, including monthly and annual statistical reports to the employer

## Flexible services to meet your objectives

At HealthForce, our experts follow the federal Drug-Free Workplace standards (i.e., 49 CFR Part 40). We have extensive knowledge and expertise in Aviation, Transit, Maritime, and Commercial Transport, as well as the specific laws that govern each industry. But since we also realize that no two employers are alike, many of our services come with a high degree of flexibility to meet the unique needs of your company and your workers. For example:

- » we provide combinations of any of our services as required,
- » we support both federally mandated and non-federally mandated testing,
- » we perform all categories of federal and non-federal testing, including pre-employment, post-accident, reasonable suspicion, for cause, random, follow-up, and return-to-duty,
- » we collect and test in our occupational medicine clinics or directly at the worksite, and
- » our collection and testing services are available wherever and whenever you need them — 24 hours a day, seven days a week.

## Customer benefits

HealthForce has the knowledge and expertise to help you maintain total compliance with the regulations surrounding drug and alcohol testing and prepare you for regulatory scrutiny (audits). However, employers expect much more than basic compliance-related services. They are also concerned about the health, safety and well-being of their workers.

Our drug and alcohol services help employers achieve all of their program objectives. We help you provide a safer, more productive work environment that yields:

- » early (pre-hire) identification of drug- and alcohol-related issues,
- » decreased likelihood of drug- and alcohol-related injuries and incidents among current employees,
- » clearer employee judgment, better decision-making, and improved quality of products or services,
- » fewer incidents of employee theft and destruction of company property,
- » reduced claim costs, healthcare expenses and insurance rates for the employer,
- » greater awareness among all employees that the employer is concerned about their health, safety and well-being, and
- » improved employee attendance, morale and retention.



*HealthForce Drug and Alcohol Services help you ensure a productive, substance-free workforce at all times.*



*Whenever and wherever you need us, we have the flexibility to perform all categories of federal and non-federal testing.*

## About HealthForce

HealthForce is a single-source provider of workplace health solutions, serving thousands of local, regional and national employers. We are an innovator in employee health, offering superior care to injured and ill employees, and designing and delivering workplace health services to improve employee health and productivity.

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